



ADAMS COUNTY FIRE RESCUE

Calling 9-1-1 Tips

Adams County Fire Rescue and AdCom911 would like to remind the public to have a good understanding of the 9-1-1 operation and how it works. Adults are also encouraged to teach children how 9-1-1 works. Some general guidelines for 9-1-1 include:

- 9-1-1 is for police, fire and medical emergencies.
- **Always know the location of the incident.** Providing an accurate address is critically important especially when making a wireless 9-1-1 call.
- If you call 9-1-1, don't hang up. Doing so further delays getting you the help you need.
- Don't call 9-1-1 for jokes or prank calls.
- When you call 9-1-1, pay attention to the questions that you are being asked.
- Stay on the line with the 9-1-1 call taker and answer all questions. The more information they have, the better they are able to help you.
- Stay calm and speak clearly.
- Additional 9-1-1 informational resources are available at www.adcom911.org.